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Contact Us

Questions? Comments? Contact us, and we'll do our best to help!If you have a general comment or question about the library or the website, or if you require assistance in accessing library resources, please use the feedback form.

Our FAQ page has lots of information that may answer your question.

Questions about your library account Do you have a question about your PIN or the general status of your account? Please contact us at 905-579-6111.

If you have a question regarding overdue items or notices, please call (905) 579-6111, ext. 5228.

Renewals(905) 579-6111, ext. 5258

You can also renew online by logging into your account.

Interlibrary Loans If you're interested in an item the library doesn't own, we can try to borrow that item from another Ontario library system. Interlibrary loans can be arranged by visiting or calling any branch of the Oshawa Public Libraries or by arranging a self-initiated interlibrary loan account.

Readers' Advisory Are you interested in joining one of the library's book clubs or starting your own? Contact Readers' Advisory at advisory@oshawalibrary.on.ca for more information.

Request to Purchase Is there an item you think the library should have? Let us know about it, and we'll do our best to include it in our collection. You may contact your local branch to request a purchase, or fill in a Request to Purchase form. All suggestions are evaluated according the Oshawa Public Libraries' Collection Development Policy (PDF).

Media & Marketing Comments or Requests If you have any comments or questions regarding media and/or marketing, or would like more information about becoming a valued community partner, please contact Dina Pen, Marketing Coordinator, at 905-579-6111 ext. 5214 or dpen@oshawalibrary.on.ca.

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